

File in Dkt No.  
E-01345A-05-0816

ORIGINAL



0000035806

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4760

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2005 - 48925

Date: 12/19/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Charles

Greer

Account Name: Charles Greer

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer is opposed to the 20% rate increase. He does not understand why there are so many charges on his bill and then he feels that he is paying double for these same features. The surcharges are the same but they are called by a different name

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

12/19/05 opinions noted and filed in docket no. E-01345A-05-0816

\*End of Comments\*

Date Completed: 12/19/2005

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AZ CORP COMMISSION  
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